# LEADING UNIVERSITIES IN THE TWENTY-FIRST CENTURY



Ollscoil na hEireann National University of Ireland

# Centennial Conference of the National University of Ireland

Dublin Castle – Ireland 1 – 3 December 2008

# CONFERENCE PROGRAMME & HANDBOOK www.leadinguniversitiesconference.com





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### Welcome

Dear friends and colleagues,

As Chancellor of the National University of Ireland, I am pleased to welcome you to our centennial conference *Leading Universities in the Twenty-First Century*. 2008 is a year of great celebration for the University when we can look back with pride on the achievements of a century during which the University as a whole and our member institutions have grown in size and reputation. We also look forward to the challenges and opportunities of the twenty-first century.



For our centennial conference we wanted to choose a theme of major relevance to universities today. We decided on university leadership recognising that the quality of its leadership at various levels is a key factor in the success of any university. We are also conscious that while other sectors can provide insights into the nature of leadership, in exploring the topic in the university context there needs to be full recognition of the nature and specific purposes of the university. We hope that through this conference we may arrive at a deeper understanding of the determinants of effective university leadership.

Our secondary focus is on the university in its external context. In the knowledge society, universities are called on as never before to exercise leadership in promoting social, cultural, economic and technological growth and transformation.

During this conference, we will therefore explore the various dimensions of university leadership, including academic leadership, leadership of research and governance. We will also analyse what makes a higher education institution a leading university in the twenty-first century and consider the impact of university rankings and league tables.

We hope that the conference will provide insights for university leaders and potential leaders, for policy makers and for all who are concerned with the influence of universities today.

The Charter of the National University of Ireland was granted on 2 December 1908. As part of the celebration of the centenary of the University, we look forward to a stimulating exploration of ideas in Dublin Castle.

Jank Mark

**Dr. Garret FitzGerald** Chancellor





# **CONFERENCE PROGRAMME**

Monday 1 December 2008		
17.30 – 18.30	Registration	
19.30	Opening Reception, State Apartments, Dublin Castle	
Tuesday 2 December 2008		
09.00 – 10.15	Registration/Coffee	
10.30	Arrival of the President of Ireland	
	Introduction and welcome by NUI Chancellor <b>Dr Garret FitzGerald</b>	
	Formal opening of conference by President of Ireland Mary McAleese	
11.15 – 12.00	Session 1	
	Key issues for University Leaders in the twenty-first century	
	Chair: Dr Garret FitzGerald, Chancellor of the University	
	Speakers: Mr Peter Sutherland, Chairman,	
	London School of Ecoomics and BP plc  Dr Michael Murphy, Vice-Chancellor, National University of Ireland	
	and President, University College Cork	
12.00 – 12.15	Morning Break	
12.15 – 13.00	Session 2	
	Qualities of University Leaders in the 21st Century	
	Chair: Dr Hugh Brady, Chair, Irish Universities Association and President, University College Dublin	
	Speakers: Professor Georg Winckler, President, European Universities Association and Rector, University of Vienna	
	Professor Robin Middlehurst, Professor of Higher Education at Kingston University and Programme Director at the Leadership Foundation for Higher Education, London	
13.00 – 14.30	Lunch Break	
14.30 – 16.00	Session 3	
	Extending the Boundaries, Communicating the Understanding, Transmitting the Culture: Academic Leadership in the Knowledge Society	
	Chair: The Hon Mrs Justice Catherine McGuinness, Chair, Irish Universities Quality Board	
	Speakers: Professor Nicholas Canny, President of the Royal Irish Academy and Director, Moore Institute, NUI Galway	
	Professor Chris Hawkesworth, Professor of Earth Sciences and Research Director in the Faculty of Science, University of Bristol	

# **CONFERENCE PROGRAMME**

16.00 – 16.30	Afternoon break	
16.30 – 17.30	Session 4	
	Structures, Responsibilities, Relationships: Towards Effective University Governance	
	Chair: Professor John Hughes, President, National University of Ireland, Maynooth	
	Speakers: Mr Dermot Gleeson, Chair Governing Authority, University College Cork	
	Professor Sir David Watson, Chair of Higher Education, Institute of Education, London	
19.30	Conference Gala Dinner - Radisson SAS Royal Hotel	
Wednesday 3 December 2008		
09.30 – 10.15	Session 5	
	Engagement in the Public Sphere: University Leadership and the Wider Community	
	Chair: Ms Brigid McManus, Secretary General, Department of Education and Science	
	Speakers: Dr Martin G. Curley, Director-IT Innovation Intel Corporation	
	Professor Gülsün Saglamer, former Rector of Istanbul Technical University	
10.15 – 11.00	Session 6	
	Transforming higher education systems: Leading change in the university	
	Chair: Professor Patrick Fottrell, Chair, Science Foundation Ireland	
	Speakers: Professor Zhiming Ye, Vice-President, University of Shanghai	
11.00 – 11.30	Morning Break	
11.30 – 13.00	Session 7	
	World-Class Universities: Reputation Ranking and Sustainability	
	Chair: Dr James J. Browne, President, National University of Ireland, Galway	
	Speakers: Professor Ellen Hazelkorn, Director of Research and Enterprise, and Dean of the Graduate Research School, Dublin Institute of Technology Professor Dzulkifli Abdul Razak, Vice-Chancellor, University Sains Malaysia	
13.00 – 14.30		
14.30 – 15.30		
15.30	Chancellor's concluding remarks Conclusion of Conference	

### **BIOGRAPHIES Chairs and Speakers**

A native of Dublin, **Garret FitzGerald** is a graduate of University College Dublin (BA 1946 and a PhD 1968). He also graduated from Kings Inns, Dublin and was called to the Bar.

Having worked in Aer Lingus, as an Economic Consultant and as an academic, Garret Fitzgerald entered politics in 1965 upon his election to the National Senate, and was subsequently elected to the Dáil in 1969. His political career has had many high points: he was the leading spokesman in favour of joining the EEC (82% voted yes) in the 1972 referendum; in 1973, he was appointed Foreign Minister in a new coalition Government; in 1975, as Foreign Minister he led the first Irish Presidency of the European



Council of Ministers; in 1977 he was unanimously elected as Leader of his Party (Fine Gael); in 1985 he successfully negotiated the Anglo-Irish Agreement with British Prime Minister, Margaret Thatcher, whereby the Irish Government secured an unprecedented role in relation to the protection of the interests of the Nationalist Community in Northern Ireland.

Dr FitzGerald was twice elected as Taoiseach - in 1981 for nine months and in 1983 for four and a half years. In 1987 he resigned as leader of the Fine Gael party, and in 1992 retired from the Dáil.

Dr FitzGerald was elected Chancellor of the National University of Ireland in November 1997. He continues to be involved in a number of private companies as Director, in several consultancies, in lecturing and in journalism; he was the Ireland correspondent for the BBC, the Economist and the Financial Times and continues to write a weekly column in the Irish Times.



**Peter D Sutherland** SC is Chairman of the London School of Economics. He is also Chairman of BP p.l.c. and Goldman Sachs International. He is currently UN Special Representative for Migration and Development.

Educated at University College Dublin and the King's Inns, Dublin, he graduated in Civil Law. He was also admitted to practise before the Supreme Court of the United States of America. He is a Bencher of the Middle Temple, London and is an Honorary Bencher of the King's Inns.

He also serves on the Board of Directors of The Royal Bank of Scotland Group plc. He is a member of the Advisory Boards of Coca Cola, Eli Lilly and Allianz and is associated with the following organisations:

- Trilateral Commission (Europe) Chairman
- World Economic Forum, Foundation Board Member
- · The Federal Trust. President
- European Policy Centre Advisory Council, President
- European Round Table of Industrialists, Vice-Chairman
- The Royal Irish Academy, Member
- Goodwill Ambassador to the United Nations Industrial Development Organisation
- Consultor for the Administration of the Patrimony of the Holy See

Prior to his current position, Mr Sutherland served as:

- Attorney General of Ireland (81-84)
- EC Commissioner responsible for Competition Policy (85-89)
- Chairman of Allied Irish Banks (89-93)
- Director General of The World Trade Organisation, formerly GATT (93-95)

His publications include the book *Premier janvier 1993* ce *qui va changer en Europe* (1989) He chaired the Committee that reported to the EEC Commission on the functioning of the Internal Market after 1992 (The Sutherland Report).



**Dr Michael Murphy** became President of University College Cork in February 2007. A graduate of UCC's Medical School, Dr Murphy was appointed Professor of Clinical Pharmacology and Head of the Department of Pharmacology and Therapeutics at UCC in 1992. He became Dean of the Faculty of Medicine and Health in 2000 and Head of the College of Medicine and Health in 2006. During this period he managed a programme of expansion and diversification, increasing the number of professional degree programmes from two (Medicine and Dentistry) to six (Nursing, Pharmacy, Speech Therapy and Occupational therapy), which now provides education, training and research opportunities for



almost 3,000 students. The associated capital investment programme, the largest since the foundation of the faculty in 1845, exceeds €20 million.

Dr Murphy previously held senior positions at the University of Chicago and at the Royal Postgraduate Medical School London, and worked at St Vincent's University Hospital Dublin and St Finbarr's Hospital Cork.

Dr Murphy's external leadership roles have included membership of many international and domestic professional organisations, including government and industrial advisory panels. His board membership has included the Irish Health Service Executive and the Health Research Board of Ireland.

Dr Murphy has published extensively, with over 100 original publications on therapeutic strategies for cardiovascular risk factors and disease. He has led several large-scale international research projects and clinical trials, and has been widely cited in the literature of medical research.

**Dr Hugh Brady** became President of University College Dublin in January 2004. Since coming into office he has overseen a radical programme of academic restructuring and curriculum reform in order to foster research collaboration and excellence in education and to enhance the university's international reputation. Educated at University College Dublin, he was awarded PhD and MD degrees for research in renal physiology and molecular medicine respectively. Prior to returning to UCD in 1996 as Professor of Medicine and Therapeutics, he spent nine years at Harvard University, most recently as Associate Professor of Medicine, and prior to that worked at the University of Toronto. Since returning to UCD he has



enhanced his international reputation in research as evidenced by grant support from national and international agencies, publications in leading journals, patents, membership of editorial boards, lecture invitations and visiting professorships. He played key roles in the establishment of UCD's Conway Institute and in the formation of Molecular Medicine Ireland. Dr Brady holds the presidency of the Irish Universities Association for 2008.



**Professor Georg Winckler** has been Rector of the University of Vienna since 1999 and was elected President of EUA in 2005. He was previously President of the Austrian Rectors' Conference (2000-05) and Vice-President of the European University Association (2001-05).

Professor Winckler started his four-year mandate by presenting European universities' priorities to the Bergen Ministerial meeting on the Bologna Process. Promoting "Strong Universities for Europe" he underlined the importance of autonomy and sufficient funding if universities are to make their full contribution to building Europe's future.



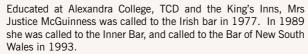
These have become priorities for the Association, and its growing membership, under his leadership, along with the implementation of the Bologna reforms and strengthening universities' involvement in research and research policy development at European level. Professor Winckler chairs the EUA research policy group thus demonstrating his particular commitment to ensure a strong research role for Europe's universities

Georg Winckler studied economics at the University of Princeton and at the University of Vienna. He has been a professor of economics at the University of Vienna since 1978, specialising in monetary and applied Economics. He has also served as a visiting professor at Georgetown University, Université Fribourg, Comenius University of Bratislava and worked as a visiting scholar at the International Monetary Fund, Washington D.C. From 2004 to 2007 Georg Winckler was a member of EURAB (European Research Advisory Board); since March 2008 he has been a member of ERAB, the European Research Area Board.



Professor Robin Middlehurst leads on strategy and research, and international activities at the Leadership Foundation for Higher Education in London. Her role involves establishing a research programme in support of the Leadership Foundation's work, reviewing and developing the overall strategy of the organisation with colleagues and the Board and ensuring that the portfolio of activities benefits from international practice and perspectives. She is seconded half-time from Kingston University where she holds the post of Professor of Higher Education. Professor Middlehurst has written extensively on leadership in higher education.

The Honourable **Mrs Justice Catherine McGuinness** is Chairperson of the Irish Universities Quality Board, having been appointed to the post jointly by the Irish Universities Association and the Higher Education Authority. She is also President of the Law Reform Commission and a retired judge of the Supreme Court.





In addition to her Judicial career, Mrs Justice McGuinness has served on An Bord Uchtála (the Adoption Board), the Voluntary Health Insurance Board, the National Economic and Social Council, the Second Commission on the Status of Women, and has chaired the National Social Services Board, the Board of National College of Art and Design, the Employment Equality Agency, the Kilkenny Incest Investigation and the Forum for Peace and Reconciliation.



Professor Nicholas Canny, President of the Royal Academy, is Professor of History, and Director of the Moore Institute for Research in the Humanities at National University of Ireland, Galway, where he also served as Vice President for Research, 2005-8. A Galway graduate, he took his Ph.D. degree at the University of Pennsylvania supported by a Ford Foundation Fellowship. He had held post-doctoral appointments at Harvard and Yale universities, at the Institute for Advanced Study, Princeton, and at the Netherlands Institute for Advanced Studies. He served in Spring 2005 as professeur invité at the École des Hautes Études, Paris and in 2005-6 Parnell Senior Research Fellow at Magdalene



College Cambridge. He was in 1995, elected member of the Academia Europaea, in 2005 as a Corresponding Fellow of the British Academy, and in 2007 as a Member of the American Philosophical Society.

He edited the first volume of *The Oxford History of the British Empire* and has been awarded the Irish Historical Research Prize of the National University of Ireland on two occasions (1976 and 2003) for books on the history of early modern Ireland.



**Professor Chris Hawkesworth** FRS is Professor of Earth Sciences and Research Director in the Faculty of Science in the University of Bristol, where he leads the Bristol Isotope Group. A graduate of Trinity College Dublin (1970) and Oxford University (D.Phil. 1974), he has served on committees for the RAE, NERC and learned societies in the UK and Europe, and is a reviewing editor for Science.

**Professor John G. Hughes** is President of National University of Ireland, Maynooth and is Pro Vice-Chancellor of The National University of Ireland.

Professor Hughes has an international reputation in Information Technology. A native of Belfast, Professor Hughes was educated at the Christian Brothers' Grammar School and at Queen's University Belfast where he obtained a BSc with First Class Honours in Mathematics and a PhD in Theoretical Physics. Following appointments at Queen's and at the International Atomic Energy Agency in Vienna, he became Professor of Information Systems



Engineering at the University of Ulster in 1991. He held a range of senior academic positions at Ulster and was actively involved in promoting research and technology transfer initiatives which attracted substantial funding to the University. Professor Hughes is a Fellow of the British Computer Society and was elected by the Society as IT Professional of the Year in 1997. In 1999 his research team won the prestigious European Grand IST prize for software innovation. He sits on the boards of a range of public and private sector organisations.

Professor Hughes has extensive international links in Europe, the US and Asia. He has initiated a large number of successful research collaborations with prestigious institutions including the Max-Planck Institutes, Carnegie-Mellon University, MIT and Tsinghua University in Beijing.





**Dermot Gleeson BA, LLM** is a Barrister, Chairman of University College Cork's Governing Body and the Non-Executive Chairman of Allied Irish Banks. Former Attorney General of Ireland he is a member of the Royal Irish Academy. He was appointed by the European Commission in 2003 to act as Ombudsman to oversee relations between De Beers and the 100 largest diamond merchants in the world, a position he still holds.





He is President of the Society for Research into Higher Education; a Trustee of the Nuffield Foundation; a member of the Advisory Board, Higher Education Policy Institute (HEPI); a Board member of the Qualifications and Curriculum Authority (QCA); a member of the Research Advisory Committee, the Leadership Foundation

for Higher Education; Chair of the International Scientific Advisory Committee for the Eidos Institute (Australia) and Chair of the Inquiry into the Future for Lifelong Learning. He was Vice-Chancellor of the University of Brighton, 1990-2005, is a first class honours graduate in History of Clare College Cambridge and completed his PhD at the University of Pennsylvania as a Thouron Scholar.



**Brigid McManus** was appointed Secretary General of the Department of Education and Science in January 2005. She was an Assistant Secretary General in the Department of Finance from 2000 with responsibility for domestic, EU and international tax policy issues, including work on the annual Budgets and Finance Bills.

She has a degree in History and Economics from UCD and a diploma in Public Administration from the École Nationale d'Administration. Paris.

She joined the Department of Finance in 1978 and worked there until 1995 dealing with public expenditure and a range of EU financial issues. She also worked on preparing the EU Structural and Cohesion Funds 1994-1999 National Development Plan and its negotiation with the European Commission.

She moved to the Department of Arts, Culture and the Gaeltacht in 1995 where her responsibilities included the policy and funding framework for the National Cultural Institutions, issues relating to the protection of moveable heritage and developing the Cultural Institutions Act 1997. From 1997 until 2000 she worked as special policy advisor to Ms Síle de Valera T.D., the then Minister for Arts, Heritage, Gaeltacht and the Islands.

**Dr Martin Curley** is Global Director of IT Innovation and research at Intel Corporation. His role is to drive the development and adoption of emerging technologies and IT business practice in support of new business solutions. Martin has held senior IT and engineering positions at General Electric in Ireland and Philips in the Netherlands. At Intel Martin has served as Director of IT Strategy and Technology in Dublin.



Dr Curley graduated from University College Dublin with a degree in Electronic Engineering and a master's degree in Business Studies. He has a PhD from NUI Maynooth. A Fellow of the

Institute of Engineers of Ireland, he is an adjunct Professor at the National University of Ireland, Maynooth and co-director of the Innovation Value Institute.

**Professor Gülsün Saglamer** is former Rector of Istanbul Technical University (ITU) (1996-2004). She is a Board Member of EUA (European University Association). She is an Executive Committee Member and Chair of European Council of the International Association of University Presidents (IAUP). She is the Vice-President of CMU (Community of Mediterranean Universities). She is a Member of Board of Trustees of Kadir Has University since 2006.



Professor Gülsün Saglamer is a professor of architecture. She has been a visiting scholar at Cambridge University and a visiting

professor at Queen's University in Belfast. She is a member of the editorial board of three international scientific journals. She has received several architectural prizes and was awarded degrees *honoris causa* by Carleton University, Canada (2001) and Universitatea de Nord Din Baia Mare University, Romania (2002). American Institute of Architects (AIA) awarded her "Honorary Fellowship (Hon FAIA) in 2006 and she has been also awarded the Leonardo da Vinci Medal by SEFI (Société Européenne pour la Formation des Ingénieurs-European Society for Engineering Education) in 2005-2006.



**Professor Patrick Fottrell** is Chair of Science Foundation Ireland the government agency established to support scientific research and the generation of new knowledge. He was President of NUI Galway from 1996-2000 having been Professor of Biochemistry at the university.

Prof. Fottrell obtained B.Sc. and M.Sc.degrees from University College Cork, a Ph.D. from the University of Glasgow, and the D.Sc. from the National University of Ireland.

He also served as Chairman of the Dublin Institute of Technology, the Irish Council of Bioethics and the Ireland-USA Fulbright

Commission. Prof. Fottrell is currently Chairman of Westgate Biological. He is a member and former Vice-President of Royal Irish Academy.



Professor Zhiming Ye is Vice-President of Shanghai University. He graduated from Jiangsu University, China with primary and masters degrees in engineering and was awarded a PhD at Lanzhou University in 1988. He undertook post-doctoral studies at the University of Manitoba, Canada and has been Visiting Professor at the Schools of Engineering at Aston University in the UK and Sydney University of Technology, Australia. His research interests are in structural engineering and engineering mechanics and also in higher education management.





On 6 March, 2008 **Dr James J. Browne** became the twelfth president of NUI Galway. A native of Athlone, Co Westmeath and an engineering graduate of NUI Galway, Jim Browne is a former Dean of Engineering (1996-2001) and he has been Registrar and Deputy-President of the University for the past seven years.

He has a record of achievement in academic leadership, strategic planning and change management within NUI Galway. Dr Browne has published over 200 academic papers and 15 books, including translations into French and Chinese. He was awarded the degree of D.Sc. by the University of Manchester for published work in 1990

and he is a member of both the Royal Irish Academy and the Irish Academy of Engineering.

Dr Browne's leadership roles include membership of the editorial boards of a number of international research journals; member of Irish Universities Quality Board since 2004; President of Engineers Ireland 2008/2009; member of the Senate of the National University of Ireland since 2001; member of the board of CAO; Member of the EPSRC Review Group on Engineering Research Centres in the UK; member of the board of Galway University Foundation since 2001; and member of the board of Music for Galway.

He has significant industrial experience, having spent some years working with Nortel Networks (then Northern Telecom) in Canada and Ireland. He has also consulted with a wide range of Irish and international corporations. In addition, Dr Browne also has considerable experience of working with overseas universities, as well as public and private bodies.

**Professor Ellen Hazelkorn** is the Director of Research and Enterprise, and Dean of the Graduate Research School, Dublin Institute of Technology; she leads the Higher Education Policy Research Unit. She is a Consultant to the OECD Programme on Institutional Management of Higher Education (IMHE), and is associated with its Centre for Co-operation with Non-Members, and with the International Association of Universities (IAU). Ellen is Rapporteur for the EU Expert Group on 'Assessment of University-based Research', a member of the Arts, Humanities and Social Sciences Foresight Working Group (Ireland), on the Editorial Boards of Higher Education Management and Policy and



Higher Education Policy, and a member of the International Ranking Expert Group. She is leading an international study on the Impact and Influence of Rankings on Higher Education Decision-Making and Academic Behaviour in association with IMHE and IAU [http://www.oecd.org/edu/imhe/rankings]. Ellen is also working with the Institute for Higher Education Policy (USA) on a 'New Agenda for College and University Ranking'.

**Professor Dzulkifli Abdul Razak** is currently the Vice-Chancellor of Universiti Sains Malaysia since 2000. He has served as the Deputy Dean, School of Pharmaceutical Sciences at USM (1998-1994), the Founder-Director of National Poisons Centre at USM (1995-2000), the Founder-Director of World Health Organisation Collaboration Centre for Drug Information (1998-2002).

In July 2000, he was appointed as USM's Deputy Vice-Chancellor, and later the Vice-Chancellor in December, 2000 until today.

He is also the President of Association of Southeast Asia Institutions of Higher Learning (ASAIHL), since 2007, and serves in various committees internationally, including, Asia-Europe Meeting (ASEM) Education Hub Advisory Committee, Association of Commonwealth Universities (ACU), International Association of Universities (IAU) - a UNESCO- affiliated organisation, and more recently in the Advisory Committee of World Universities Forum, Davos, 2008

He serves on the World Heath Organisation (WHO) Expert Advisory Panel on Drug Policies and Management since 1995, and the WHO Scientific Advisory Committee on Tobacco Product Regulation (2000-2002).

At the national level, he is the Chair of Malaysian Vice-Chancellors/Rectors Committee, Chair of Malaysian Examination Council, Co-chair of Malaysian Industry-Government High Technology (MIGHT) Council, as well serving as Advisor to the National Higher Education Research Institute.

He also serves as a Director, Malaysia (formally, National) Productivity Corporation Board, the Malaysian Biotechnology Implementation Committee, and the National Innovation Committee.

For his services, he received the following recognitions, including: The Olle Hanson Award (1999) to recognise the contribution to healthcare in developing countries. In 2000, the Global Leadership Scholar by The Robert Wood Foundation at the 11th World Conference on Tobacco or Health in Chicago.

In 2002, Rotary Research Foundation Gold Medal for Medical Sciences. In 2004, The Inaugural South East Asia Tobacco Control Alliance (SEATCA) Award.

In 2008, he was elected to the Academy of Science, Malaysia as a Fellow.



#### REGISTRATION

The Registration Desk will be open in Dublin Castle Conference Centre at the following times:

Monday 1 December 17.30 – 18.30 Tuesday 2 December 09.00 – 16.30 Wednesday 3 December 09.00 – 15.00

### **Delegate Registration Fee includes:**

- access to all sessions of the Programme and Exhibition
- morning & afternoon refreshments during official breaks
- lunch on Tuesday 2 December and Wednesday 3 December
- Welcome Reception in State Apartments on Monday 1 December

### SPEAKERS PREVIEW ROOM

The speakers preview room is located in La Touch Room, located opposite the Registration

Desk, and will be open on:

 Monday 1 December
 17.30 - 18.30

 Tuesday 2 December
 09.00 - 16.30

 Wednesday 3 December
 09.00 - 14.30

Speakers should make contact with the Audio Visual Aids technician, as soon as possible but no later than 2 hours before their presentation.

### TAPE RECORDERS

The use of personal tape recorders is not permitted during sessions.

### SOCIAL PROGRAMME MONDAY 1 DECEMBER

19.30 - 20.30

### WELCOME RECEPTION

will be held in Dublin Castle State Apartments

### **TUESDAY 2 DECEMBER**

19.30 - 22.00

### **CONFERENCE DINNER**

The conference dinner will be held at the Radisson Royal Hotel, just around the corner from Dublin Castle. Delegates should make their own way to and from the Radisson Royal Hotel. Admission will be by ticket only so please remember to bring yours with you.

# GENERAL INFORMATION AIRPORT TRANSPORT

The airport is conveniently located approximately 10 km north of Dublin city centre. It is served by a large number of buses, coachs and taxis all allowing you to get to and from the airport with ease. A taxi from the airport to Dublin city centre costs approximately €30. A private coaching company, Aircoach (www.aircoach.ie) operates a service from the Airport every 15 minutes and stops at major hotels (from €7 one-way). Dublin Bus (www.dublinbus.ie) operates a "747 Express" bus every 10 minutes to the city centre (€5 one-way). Additional information on Dublin Airport and on public transport is available at www.dublin-airport.com.

### CLOAKROOM

There is a cloakroom located in the Conference Centre Foyer. Please note that the cloakroom is not manned all the time.



### **COFFEE BREAKS**

Coffee and tea will be served during the official coffee breaks in the Exhibition Area

### **INSURANCE**

The Conference Committee, or its agents, will not be responsible for any medical expenses, loss, damages or accidents during the conference. We would in particular draw your attention to the cancellation policy in respect of registration fee, hotel deposit, etc. In the event that, for whatever reasons, the conference has to be cancelled, or postponed, the Conference Committee, and/or its agents, will be responsible only for refund of monies received. We recommend that delegates insure themselves for medical and cancellation charges.

### **IDENTIFICATION BADGES**

All conference participants will receive their name badge on registration at the conference. The cost of replacing a lost or mislaid name badge is  $\in 15$ .

### MESSAGE BOARD

Delegates are requested to check the Message Notice Board, located beside the Registration, periodically for any messages. Notification of any last minute changes in the conference programme will also be displayed on these boards.

#### MOBILE PHONES

Delegates must switch off their mobile phones in the meeting room during sessions.

### OFFICIAL CONFERENCE LANGUAGE

The official language of the conference is English.

### LOCAL INFORMATION

### **CURRENCY**

The unit of currency is the Euro. Most banks are open from Monday to Friday between the hours of 10.00am – 4.00pm, and all have bureau de change. Cash point machines are widely available, and most credit cards are widely accepted particularly Visa and MasterCard.

### **ELECTRICAL CURRENT**

The standard electrical supply is 220 volts AC (50 cycles).

### **SHOPPING**

Dublin has two main shopping areas. Grafton Street is the more elegant district while Henry Street offers an opportunity for more economical shopping.

### **TIPPING**

In restaurants and taxis it is customary to add a gratuity of approximately 10% to the bill. In some restaurants a Service Charge is already included in the bill as presented to the customer.

### **EXHIBITION**

Member institutions of the National University of Ireland will take part in an exhibition in the foyer outside the Conference Hall. The exhibition will be open during the following hours and we would encourage delegates to visit the stands.

Tuesday 2 December 09.00 - 16.30 Wednesday 3 December 09.00 - 14.30





### ABOUT THE NATIONAL UNIVERSITY OF IRELAND

The National University of Ireland (NUI) was founded in 1908 when a number of older institutions were brought together as a federal university. The University received its charter on 2 December 1908. In 1997 NUI was restructured and the federation now comprises the original university with four autonomous universities as constituent universities. The constituent universities of the National University of Ireland are University College Dublin, University College Cork, National University of Ireland, Galway and National University of Ireland, Maynooth.

Each constituent university within the NUI federation has its own Governing Authority; the Senate is at the centre of the federal university which is headed by the Chancellor.

There are also five Recognised Colleges of the university where NUI degrees and other qualifications are awarded. These are the Royal College of Surgeons in Ireland, the National

College of Art and Design, the Institute of Public Administration, Shannon College of Hotel Management and Milltown Institute of Theology and Philosophy.

The campuses of the NUI institutions are spread across Ireland and have a combined student enrolment in excess of 65,000. The total number of NUI bachelors, masters and doctoral degrees awarded annually by the constituent universities and by NUI in recognised colleges is approximately 18,000. In the region of 10,000 other qualifications, including continuing professional eduation and lifelong learning awards are now awarded annually in NUI.



### CONFERENCE ORGANISERS

### NUI

Dr Attracta Halpin, Registrar

### CONFERENCE PROGRAMME:

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### ALL OTHER MATTERS:

### Conference Secretariat

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